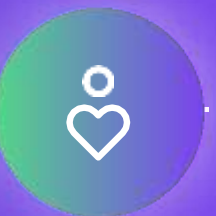




Integrated Video Telehealth Platform By TechAhead

Seamlessly Connecting Care Providers and Patients
Through Advanced Technology.





Introduction

Integrated Video Telehealth Technology Suite

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Differentiators

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Our Mission

Powerful & Scalable Healthcare Platform

Transform healthcare delivery with our comprehensive patient–doctor connectivity platform development services. We streamline appointment scheduling, enhance communication channels, and simplify medical care management, ensuring a seamless experience for both patients and healthcare providers.



Comprehensive

A comprehensive platform offering seamless patient–provider communications, care coordination, revenue cycle management, and medical device integration through a single interface.



Connective

Robust APIs and an extensive EMR ecosystem enable frictionless integration with existing workflows, bridging gaps while preserving your established clinical processes.



Scalable

Modular architecture allows rapid expansion across providers, specialties, and locations while supporting multiple engagement models from synchronous to asynchronous care.



Secure

HIPAA–compliant video conferencing with adaptive HD quality ensures privacy and performance, even in low–bandwidth environments, for reliable clinical interactions.





Differentiators

Superior Experiences, Measurable Healthcare Outcomes

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Seamless Patient Journeys

Intuitive omni-channel communications with HD video that adapts to low bandwidth for uninterrupted provider-patient interactions.



Borderless Healthcare

Automated workflows and provider networking capabilities enable rapid expansion across regions while maintaining consistent care quality.



Future-Ready Solutions

Custom-extendable care capabilities with live medical device streaming and remote monitoring for evolving healthcare needs.



Tailor-Made Medicine

Configurable clinical workflows and customizable intake forms adapt to various specialties without disrupting existing processes.

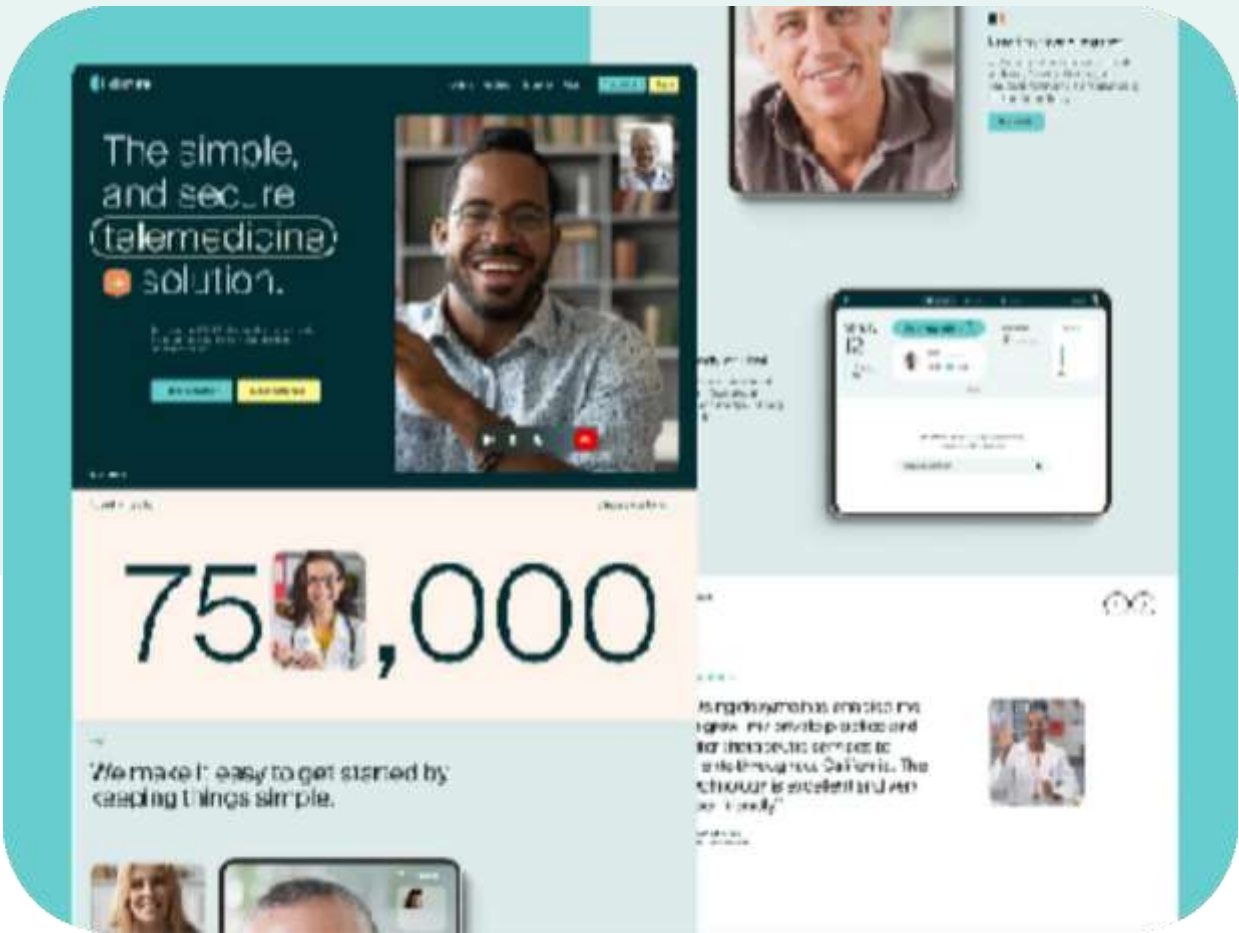


Rapid Deployment Engine

No-code modules for virtual waiting rooms and automated routing accelerate implementation from months to days.

“TechAhead’s platform revolutionized our telehealth delivery with intuitive workflows that mirror our clinical processes. Implementation was remarkably quick, and both our providers and patients love the seamless experience.”

—Jennifer Ramirez, Telehealth Program Manager



Check out Our Success Stories

Find out how TechAhead deploys advanced tech stacks for creating impactful healthcare solutions.





Custom Coded Video Telehealth Solutions

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Video & Communications			Patient Engagement	Team Coordination & Scheduling	
Video Call – Browser – Desktop – Mobile – Pin video (for eye contact...)	Chat – Persistent – Disappearing – Group – Role-based – In-visit – Priority	Chat – White-label option – Room code – Patient-queue dashboard access	Intake and Constant Form Payment Collection Patient Routing Survey and Feedback Post-visit Notes Patient Self-Scheduling with Remedies Patient SSO and Guest Login – Sign up & membership – Dependents account	Queue Management – Separate internal & external communications – Custom tagging Role Based Access – Scheduler, Admin, etc. Notifications – Priority alerts with confirmation – Mobile alerts – Waiting room walk-ins Guest Invite – Invite family, interpreter, etc.	Staffing Calendar – Set single provider availability – Merged calendars availability – Clinician profile filters Appointments – Specific provider – 1st available provider (room) – Group – Recurring – Video – Asynchronous Provider Assignment & Re-assignment
Clinical	User Adoption		Devices & RPM	Payment & Billing	Analytics
Asynchronous Visit Document Upload E-Prescribe Pharmacy Picker Medical History – Social history – Allergies SOAP Notes – Custom templates	Clinical Directory Self-test Device Patient Education – Videos & Images Faq & Tutorials Announcements – Social Networks – Blog Languages – Spanish, Chinese, Vietnamese, Arabic +4		RPM Data Visualization with Alerts Remote Physical Exam – Stethoscope – Dermatoscope – Iriscope – Otoscope Remote Patient Monitoring – Scale – Blood Pressure – Fitness trackers Hospital at Home – Continuous monitoring EKG, SpO2, TEMP. Telemedicine Carts – Far-end PTZ camera control – Ergonomic design	Payment Processing – Credit Card Superbill Eligibility & Prior Authorization Data Dashboard – Financial health – Claims efficiency Claims Center – Charge review – Claims inspector Accounts Receivable & Collections Payment & Denial Posting	Reports Dashboard – Customized – Filterable views Program Utilization – Total/Active providers & patients – Total Visits – Patient drop-offs Financials – Payment collected – Total claims data Operational Efficiency – Call duration – Patient wait time – Visits completed, aborted, canceled... Survey Responses – Post Visit survey – Intake canceled



Solutions

Elevating Multi-Specialty Clinical Experience

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Seamless Patient Journeys

- One-click patient-doctor video connection interface
- Streamlined front desk operations and workflows
- Unlimited concurrent patient queue management system
- Automated provider routing and dispatch dashboard
- Live medical device streaming for examinations
- At-a-glance KPIs and patient feedback metrics



Simple to Set Up

TechAhead's telehealth platform offers flexible features and customizable workflows that enable rapid deployment of scalable virtual care services tailored to your exact processes.

- Minimal configuration complexity required
- Efficient provider volume management
- Customizable patient experience design
- Quick deployment with templates

“TechAhead’s telehealth platform transformed our practice in days, not months. The intuitive interface required minimal training, patients love the simple connection process, and our staff appreciates the customizable workflows that match our clinical needs perfectly.”

— **Dr. Michael Chen**, Medical Director



Check out Our Success Stories

Find out how TechAhead crafted a powerful telehealth solution for a leading multispecialty clinic.



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Mental Health

Complete Mental & Behavioral Health, Psychiatry & Recovery Platform

Empowering mental health providers with compassionate, secure virtual care solutions for effective treatment.

Feature Highlights



HIPAA-compliant HD video with secure messaging capabilities



One-click video connection via SMS and email links



High-quality group therapy sessions with bandwidth adaptation



Interactive document sharing with real-time annotation tools



Customizable intake forms for comprehensive patient assessment



Professional branding options to enhance practice identity





Healthcare

Lifestyle Health, Chronic Care, Post-Acute Care

Prevent unnecessary hospitalizations while creating new revenue streams. Our integrated remote monitoring system enables frequent patient engagement between visits, allowing seamless escalation from text reminders to video consultations for comprehensive chronic and post-acute care.

Feature Highlights



Customizable remote patient monitoring dashboard with alerts



Risk group categorization for automated clinical intervention triggers



Customizable vital signs and medication adherence tracking



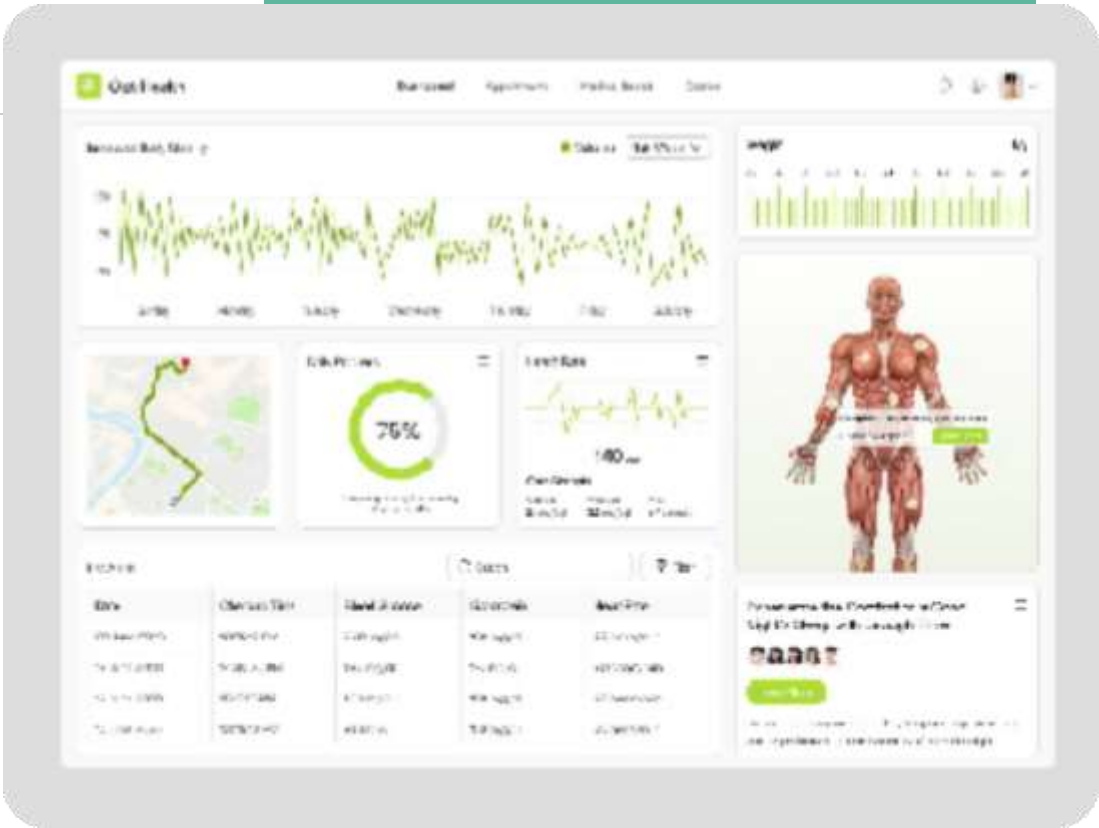
Direct device synchronization without requiring third-party applications



Complete patient device logistics and management solutions



One-click escalation from monitoring to video consultation



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Hospital Telemedicine

Teledermatology, Tele-NICU, Telestroke, ER/trauma, Specialist Consultants

Hospital Telemedicine Solutions

Our comprehensive hospital telemedicine platform enables seamless virtual care delivery across multiple specialties. Leveraging the power of [AI in healthcare](#), it supports everything from emergency consultations to specialist referrals. Our customizable solution integrates with existing hospital workflows to extend clinical capabilities, reduce response times, and improve patient outcomes while maximizing specialist resources.



Features

- Customized virtual clinics for each specialty
- Direct-to-consumer and provider-to-provider consultations
- Comprehensive remote patient monitoring capabilities
- Full EMR integration with bidirectional data
- Medical device streaming for diagnostic clarity
- Remote camera control for detailed examination

“TechAhead’s hospital telemedicine platform revolutionized our multi-specialty approach. We’ve successfully deployed across 24 departments, drastically reducing response times while maintaining clinical quality. The ability to replicate our existing workflows made adoption seamless for our entire team.”

— **Dr. Robert Saunders**, Chief Medical Information Officer

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Complete Telehealth Ecosystem: Platform, SDKs & APIs

TechAhead Telehealth Care

Enable digital transformation with our fully customizable, white-label telehealth platform, offering seamless collaboration, data insights, device integration, and configurable clinical workflows in one comprehensive solution.

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Custom-Code Speed

Deploy your telehealth program rapidly with over 200 configurable options through our streamlined custom code approach. Launch as a standalone platform or embed seamlessly into your existing website with single sign-on authentication. This accelerated implementation means you can start seeing ROI within weeks, not months.



Measurable Results

Monitor usage metrics, financial performance, and clinical KPIs through customizable dashboards that provide actionable insights. Track provider efficiency, patient satisfaction, and outcome measurements to continuously optimize your virtual care delivery and demonstrate clear ROI to stakeholders.



Custom Code Flexibility - APIs & SDKs

- Fill workflow gaps with efficient development
- Integrating siloed systems effortlessly
- Build custom-branded patient apps in days
- Extend functionality without disrupting existing processes
- Deploy specialized workflows for different departments



Enhanced Integration Ecosystem

- Seamless EMR and revenue cycle management
- Fitness tracker and medical device connectivity
- Electronic prescription and imaging systems
- Health data exchange and interoperability
- Real-time language translation services



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EMR Integration Options

TechAhead partners with leading EMR systems to simplify telehealth implementation and reduce workflow redundancies. We offer multiple integration levels from video widget embedding to bidirectional data synchronization, creating a seamless experience for providers and patients alike.



Video Integration

Launch TechAhead video directly within EMR provider and patient portals.



Hybrid Integration

Embed extensive patient engagement capabilities alongside video functionality through SMART FHIR app technology, enhancing clinical workflows while maintaining EMR continuity.

- Intelligent routing based on state regulations or specialty
- Comprehensive patient queue management with wait time metrics
- Automated appointment reminders via email and SMS channels
- Secure guest access through single-use encrypted invitation links
- Integrated payment collection with multiple processing options



Data Integration

Synchronize patient information and visit documentation through secure HL7, FHIR, sFTP, or FTPS protocols.



Bridging the Provider Gap

Healthcare organizations face critical staffing challenges: specialist shortages, after-hours coverage gaps, and rising labor costs.

TechAhead's comprehensive staffing marketplace connects you with qualified telehealth providers on demand. Our physician network allows you to scale services instantly without recruitment headaches while providers gain scheduling flexibility and technical support—creating a win-win telehealth ecosystem.

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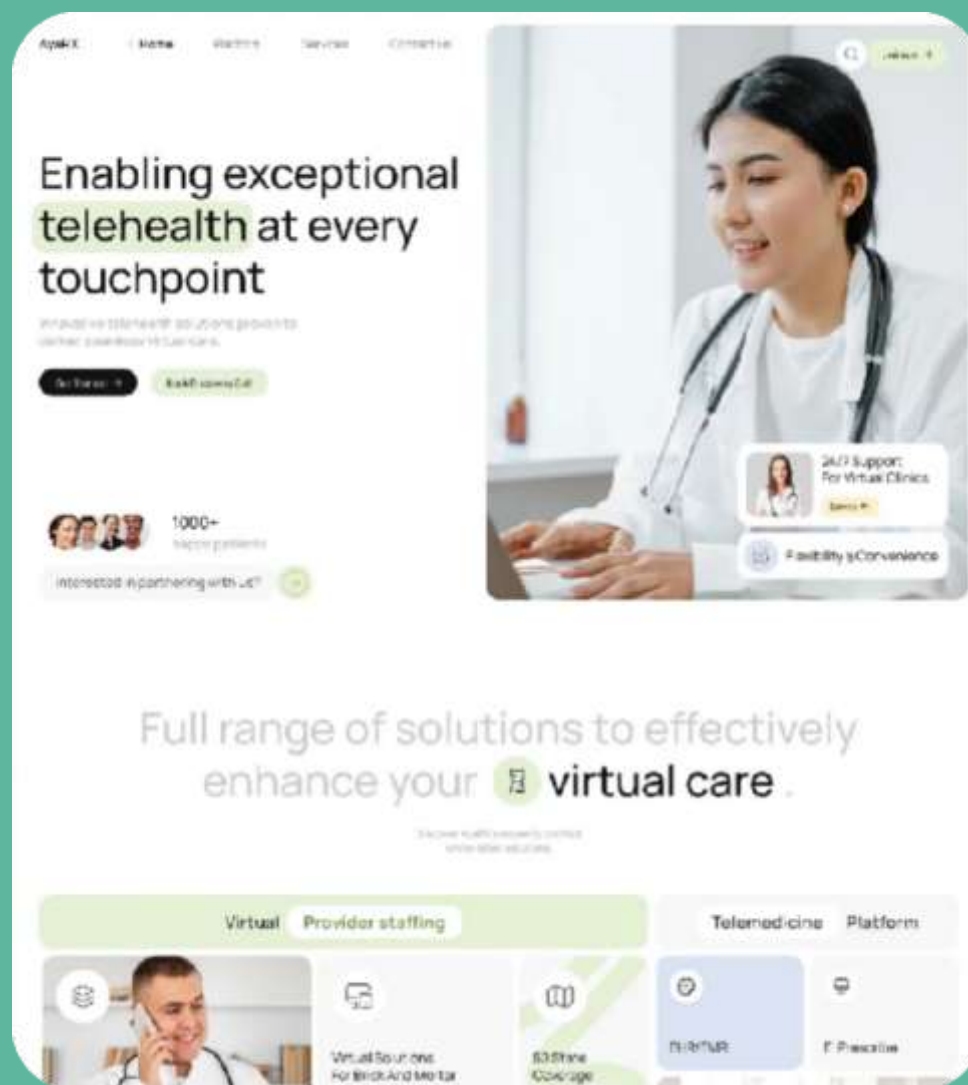
EMR Integration

Staffing Solutions

Our Mission

SDK Custom Code Flexibility - APIs & SDKs

- Access qualified telehealth specialists with immediate availability.
- Streamline provider recruitment with our frictionless marketplace platform.
- Scale your virtual care team rapidly based on patient demand.
- Reduce administrative overhead with our managed provider services.



Enhanced Integration Ecosystem

- Practice telehealth from anywhere with our user-friendly platform.
- Maintain complete schedule flexibility with on-demand assignments.
- Skip administrative burden with our EMR data entry assistance.
- Benefit from our group malpractice insurance coverage.
- Focus solely on patient care while we handle logistics.





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Our Mission

Revolutionizing Healthcare Through Technology

Founded by visionary technologists, TechAhead is an experienced [healthcare development company](#) passionate about transforming healthcare delivery through innovative telehealth solutions. We're dedicated to increasing care accessibility, reducing costs, and alleviating provider burnout through thoughtful technology. From creating intuitive patient interfaces to developing enterprise-grade infrastructure, we're committed to making virtual care an effortless reality for providers and patients alike.



Let's transform your telehealth vision into reality.

CONTACT US TODAY!